

Safe Return and Recovery

Resource Book for Working Against
Trafficking in Human Beings in the CIS and
the Baltic Sea Region



**Kvinnoforum
Angel Coalition**

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1. INTRODUCTION.....	3
2. KEY NGOS IN RUSSIA, TAJIKISTAN, KAZAKHSTAN, KYRGYZTAN, GEORGIA, LITHUANIA, MOLDAVIA AND UKRAINE FOR SOCIAL SUPPORT AND PSYCHOLOGICAL TREATMENT OF VICTIMS OF TRAFFICKING IN HUMAN BEINGS	4
RUSSIA	4
TAJIKISTAN	11
KYRGYZSTAN.....	11
GEORGIA	12
KAZAKHSTAN.....	12
LITHUANIA.....	14
UKRAINE.....	15
MOLDAVIA.....	15
3. GOVERNMENTAL CONTACTS FOR ANTI-TRAFFICKING WORK IN THE RUSSIAN FEDERATION.....	17
ADMINISTRATION OF PRESIDENT OF THE RUSSIAN FEDERATION.....	17
INTER-AGENCY LEGISLATIVE WORKING GROUP ON TRAFFICKING IN HUMAN BEINGS.....	17
RUSSIAN MVD (MINISTRY OF INTERIOR) REPRESENTATIVES SPECIALISING IN TRAFFICKING CASES	17
GOVERNMENTAL CONTACTS FOR ANTI-TRAFFICKING WORK AT THE REGIONAL LEVEL IN THE RUSSIAN FEDERATION.....	18
RUSSIAN PROSECUTORS SPECIALISING IN TRAFFICKING CASES.....	23
KEY SWEDISH ORGANISATIONS FOR THE SOCIAL SUPPORT AND PSYCHOLOGICAL TREATMENT OF VICTIMS OF TRAFFICKING	24
4. CONTACT INFORMATION TO SWEDISH ADMINISTRATIONS DEALING WITH TRAFFICKING CASES	30
SWEDISH PUBLIC PROSECUTORS SPECIALISING IN TRAFFICKING CASES.....	30
SWEDISH ANTI-TRAFFICKING POLICE UNITS.....	30
THE PROSTITUTION CENTRE AT THE SOCIAL SERVICES.....	31
THE SWEDISH MIGRATION BOARD.....	31

1. Introduction

This publication is a result of the co-operation project “ Building capacity, creating networks and formulating a protocol for repatriation and rehabilitation for trafficked persons”, a Russian - Swedish cooperation project for the capacity building of Russian NGOs, networking between the Russian Federation, Sweden and the Baltic countries and the formulation of a protocol for safe return and rehabilitation for women and children victims of trafficking. The project received support from Sida.

The Resource Book for Working Against Trafficking in the CIS countries and the Baltic Sea Region shows contact information and descriptions of important NGOs working against trafficking in human beings and more specifically working for the social support and psychological treatment and rehabilitation of victims of trafficking, especially women, girls and boys. The NGOs based in the CIS countries in the list are all members of the Angel Coalition.

The Resource Book also contains chapters with contact information to important governmental administrations and officials in the work against trafficking in human beings in the Russian Federation. Key persons at the federal level are included as well as important representatives at the governmental level in five different regions of the Russian Federation: St Petersburg, Leningradskaya Oblast; Petrozavodsk, the Karelian Republic; Murmansk; Kazan, the Republic of Tatarstan and Yaroslavl.

Lastly, the Resource Book includes descriptions and contact information to important Swedish social actors addressing the issue of support and rehabilitation of victims of trafficking in Sweden, as well as contact information to the governmental authorities with responsibilities in the work against trafficking and the support to its victims in Sweden.

The Resource Book is a tool for networking and collaboration against trafficking in human beings in CIS and the Baltic Sea Region, as especially as regards repatriation and rehabilitation of victims.

2. Key NGOs in Russia, Tajikistan, Kazakhstan, Kyrgyzstan, Georgia, Lithuania, Moldavia and Ukraine for social support and psychological treatment of victims of trafficking in human beings

Russia

➤ Women's Alliance

Contact persons: Sergei Sereda

Contact information: Telephone: +7(3852) 435701 or 435705 E-mail: women@barrt.ru

Address: Barnaul, Russia

The Women's crisis center assists women in situations of domestic violence and sexual assault. The shelter also provides a complete set of rehabilitation services for victims of human trafficking. The organization has a women's resource center and conducts informational campaigns, workshops, training for various professionals including a focus on preventing high-school students from becoming involved in trafficking. They provide informational support for women's NGOs, and human rights organizations. They are working with the state through a co-ordinating body that includes representatives of the local parliament, migration office, police department, higher education, NGOs. They have been operating a hotline since 2002 which provides information to callers on how to find safe employment abroad.

➤ Women's organization "Mstinka"

Contact persons: Galina Pirogova

Contact information: Telephone (on Wednesdays and Fridays): (81664) 41775, Fax: (81664) 40060 E-mail: mstinka@mail.ru Address: Borovichi, Russia

The organization runs a social agency to help women find employment. They also have an adaptation program for teens who were raised in boarding schools. Mstinka conducts informational campaigns and also has good contacts with local administration.

➤ Women's Parliament of Novgorod

Website: <http://www.natm.ru/womenpar>

Contact persons: Irina Urtaeva

Contact information: Telephone/fax: (8162) 11-68-86(8162) 66-30-896, (816-22) 2 79 32 E-mail: irand@mail.natm.ru, womenpar@mail.ru Address Velikiy Novgorod

The organization conducted an informational campaign in 2001 and continues to hold workshops for NGOs and state officials. They also run and support a website, which provides information on trafficking. They carried out several lobbying campaigns in support of the draft law against trafficking and against legalization of prostitution in Russia.

➤ Center for the Study of Organized Crime and the Center for Gender Research

Contact persons: Ludmila Dmitrievna Erokhina

Contact information: Telephone: (4232) 40-40-74, (4232) 51-53-29 E-mail: ludmila.erokhina@vvsu.ru Address Vladivostok, Russia

The Center conducts research on groups at-risk for becoming involved in trafficking and other organized crime. They hold round table discussions, conferences and do work with regional

and federal government. The center director took part in the development of the draft law against trafficking in Russia.

➤ **“Angara” Baikal Regional Union of Women**

Contact persons: Svetlana Uralova, Albina Shirobokova

Contact information: Telephone: +7 3952 39-78-35 fax: (3952) 39-79-02 E-mail: uralova@inbox.ru, womangara@irk.ru, Address Irkutsk, Russia

The organization conducts informational campaigns through the media and governmental offices. In addition, the NGO focuses its activity on prevention by means of a series of training sessions, seminars and roundtables for high school and college female students. They do research and statistical data collection and analysis. The organization also provides legal protection for victims of trafficking, and psychological rehabilitation. They also collaborate with state officials and network with other NGOs in Siberia. The organization runs a shelter for trafficking victims providing shelter, medical and psychological services. They have also opened a hotline for trafficking victims and those with questions about employment abroad.

➤ **“Nadezhda” (Hope)**

Contact person: Svetlana Sysoyeva

Contact information: Telephone: (6365) 560-74 or 553-56 E-mail: women@kamensk.donpac.ru Address: Kamensk

“Nadezhda” works to raise the issue of trafficking at meetings and conferences with other NGOs. They have been trained and are ready to conduct mass media informational campaigns and conduct seminars and training for different groups of society.

➤ **Public Innovative Foundation of the Republic of Tatarstan “Safe House”**

Contact persons: Elena Chistyakova, Marina Galitskaya, Ksenia Tuzova

Contact information: Telephone/fax: (8342) 925341, hotline: (8432) 929725, E-mail: ligatraf@mi.ru, liga@mi.ru, mgalitsk@mi.ru Address: Kazan, Russia

The organization’s goals include rehabilitation and encouraging cooperation between women’s organizations in realizing innovative projects related to culture, medicine, ecology, education, business, increasing the standard of living, self-employment for women, creating jobs for women, and cooperation development and support of entrepreneurs. The organization provides information, offers education, and helps finance small businesses. Regarding human trafficking, they have conducted informational campaigns, seminars and training sessions, gone to international conferences, and opened a shelter for female victims of trafficking, produced a documentary film “The Road to Slavery” and opened a hotline. In the shelter for trafficking victims, they provide psychological, legal, humanitarian, medical, employment and financial aid to victims of illegal actions abroad regarding employment, tourism and marriage. The organization also provides free consultations for those who want to go abroad for work.

➤ **“Project Keshet” Association of Jewish Women (multiple locations)**

Moscow, Contact person: Svetlana Yakimenko

Contact information: Telephone: (095) 539-67-94 or (095) 537-55-87 E-mail: svetakesher@inbox.ru

Tula, Contact persons: Marina Konstantinova

Contact information: Telephone: (0872) 27-25-03 E-mail: marinakesher@mail.ru

Kostroma, Contact person: Nucia Goldstein

Contact information: Telephone: (0942) 55-95-98 E-mail: nusiakesher@kmtn.ru

They raise the topic of trafficking at their community activities within orthodox Jewish community groups. They also conduct anti-trafficking workshops for girls and parents within Jewish community in many Russian cities and towns. Project Keshet conducts informational campaign, holds press-conferences and does research on the topic of human trafficking.

➤ **“Angel Coalition”/Moscow Trafficking Victims Assistance Center (TVAC)**

Website: www.angelcoalition.org

Contact persons: Oleg Kouzbit, Marianna Solomatova

Contact information: Telephone: (095) 7835865 fax: (095) 9154147 E-mail:

okouzbit@angelcoalition.org, program@angelcoalition.org Address: Moscow, Russia

Hot-lines:

8-800-200-2400 (for calls from Russia).

800-455-0555 (for calls from Holland, Belgium and Germany)

+1 866 800 0270 (for the calls from the USA).

The TVAC is the coordination center for Angel Coalition partners for the safe house project, having shelters in St-Petersburg, Petrozavodsk, Murmansk, Kazan, Chelyabinsk, Nizhny Novgorod, Irkutsk, Yaroslavl. The organization also acts as a liaison to government institutions and law enforcement. TVAC provides training to government officials, law enforcement and foreign embassies personnel. Provides rescue and repatriation assistance to trafficking victims. Operates a Russian speaking toll free 24-hour hot-line

➤ **“Women and Children First” Social Adaptation Center for Orphans**

Contact persons: Jenny Chambers

Contact information: Telephone: (095) 182 4654, 182-1274, 182-67-94 E-mail:

jchambers@miramed.org Address: Moscow, Russia

The center runs social adaptation classes for orphans including education on life skills, health (HIV prevention), and trafficking prevention. The organization also has a program for young single mothers and

➤ **Women’s Information Network**

Website: www.womenet.ru

Contact persons: Tatyana Troynova

Contact information: Telephone: (095) 291 2274 E-mail: womnet@online.ru Address:

Moscow, Russia

The network provides an internet portal of resources for women and women's organizations. They also conduct research.

➤ **Crisis Center for Women “Priut” Congress of women of the Kola Peninsula**

Website: www.murman.ru/ist

Contact persons: Lyubov Shtileva, Maria Shtileva

Contact information: Telephone/fax: (8152) 22-68-75, E-mail: krc@unis.ru, Address: Murmansk, Russia

The Crisis Center for Women's mission is the eradication of violence and discrimination towards women in Murmansk and the Murmansk oblast. Other goals and tasks include raising the status and the self-worth of women; development of positive, non-violent models for behaviour in the family and in society; conducting educational and organizational work with residents of Murmansk and the Murmansk oblast to eliminate all forms of violence and sex-based discrimination and increasing knowledge about human rights. They run a hotline to consult people who are seeking foreign employment. They also provide psychological, legal and informational support to women temporarily residing in their shelter. The organization runs courses in business skills and computer literacy and have a grant program for women entrepreneurs opening their own businesses. All services are anonymous and free of charge.

➤ **The Russian Children's Fund**

Contact persons: Nadezhda Belik, Nina Dernova

Contact information: Telephone: (8312) 33-14-80 Hotline: (8312) 33-15-79 E-mail: dernova@infonet.nnov.ru Address: Nizhnii Novgorod, Russia

The Children's Fund is one of the city's oldest and most respected NGOs and is the lead partner of a large consortium of Nizhny Novgorod educational, medical, governmental and non-governmental organizations known as “The Civic Laboratory” which works on all aspects of trafficking prevention, repatriation and prosecution as well as related issues affecting women, children and families. The organization's goal is to eradicate violence, cruelty and human trafficking, by raising family values, modelling healthy lifestyles to children and young adults and strengthening social partnerships within the family.

The organization has a program for working with families and children at risk for violence, cruelty and human trafficking. They run classes for instructors at educational institutions, students and working young adults, parents, at-risk families and victims of human trafficking. They also provide medical and psychological assistance for the residents of the city about good parenting, prevention of a-social behaviour and problem marriages, as these are often key factors that lead people into prostitution and human trafficking. The organization has developed and encouraged teachers and students to follow recommendations for the prevention of trafficking. The program's methodology is based on preventative activities to eliminate trafficking and to this end, they have conducted informational campaigns and scientific conferences on the prevention of a-social behaviour, violence, cruelty and trafficking.

➤ **“Connect” Educational Center**

Contact persons: Marina Tyasto, Ludmila Komkova

Contact information: Telephone: (3832) 10-10-52 fax: (3832) 10-10-98 E-mail: tyasto@sapa.nsk.ru, marina@tyasto.nsk.ru Address: Novosibirsk, Russia

The organization offers professional training for women including social and communication skills and self-esteem building. They also provide social assistance to women including organizational, legal and psychological support and conduct research.

➤ **Novosibirsk regional NGO “Liga Izberatelnits” (“League of Voters”)**

Contact persons: Nina Grebenshchikova, Larissa Rakityanskaya

Contact information: Telephone/fax: (3832) 23-35-73 E-mail: nina1955@inbox.ru Address: Novosibirsk, Russia

The organization works to raise the issue of trafficking at meetings and conferences with other NGOs. They are ready to conduct mass media informational campaigns and conduct seminars and training for different groups of society.

➤ **“Strategy” Legal Consultative Center and Women of Prikamia movement**

Contact person: Elena Logish

Contact information: Telephone: (3422) 12-93-97, (3422) 12-35-16, (3422) 12-64-47 E-mail: strategia@atelperm.ru, Address: Perm, Russia

“Strategy” consultation center runs public education programs gives legal consultations on employment abroad, government education programs and participates in government lobbying.

➤ **Karelian Centre for Gender Studies (KCGS)**

Contact persons: Larissa Boitchenko, Galina Yuchshkova, Lida Kazakova, Kirill Boitchenko

Contact information: Telephone +8(8142) 576224, fax +8(8142) 576224, E-mail: genderkcs@onego.ru, larakira@onego.ru, Address: Petrozavodsk, Karelia, Russia

The Karelian Center for Gender Studies (KCGS) is a non-governmental organization that focuses on women’s rights as an integral part of human rights. The Center’s activities include: gender studies; collecting data on the situation of women and women’s organizations in the republic; studying the needs of women to provide them with informational, educational, psychological and other kinds of assistance; organizing information exchanges between women’s organizations and integrating their actions; developing and implementing gender programs, courses, psychological training and workshops for women; fostering the development of an informational infrastructure for the women’s movement, including publishing newsletters, brochures and ensuring free access to information with respect to Russian Federal legislation; monitoring observance of human rights, including reproductive rights; establishing international cooperation by supporting and organizing training trips abroad; advising on programs for regional and municipal development, working with the governmental administrative bodies to implement an anti-discrimination policy; participating in the “Angel Coalition” which focuses on projects devoted to anti-trafficking including the sex trade and prostitution. The organization has participated in the “Safe House” project since February 2003 aimed at rehabilitating victims of trafficking; cooperation with Moscow and St. Petersburg. It has also worked on the problems of budget transparency and bribery; participated in writing and working on the program “Women of Karelia” 2001-2005; education of university staff, administrators and students through a gender education project which aims to improve the level of gender knowledge at Petrozavodsk State University; coordination of the regional program against social violence in the Republic of Karelia.

➤ **St. Petersburg Psychological Crisis Center For Women**

Contact person: Natalia Khodyreva, Yulya Peskova

Contact information: Telephone/fax: +7 (812) 272-86-57 Hotline: (812) 327-30-00 E-mail: Natasha@women.spb.ru, crisis@rol.ru, klokotka@yandex.ru Address: St. Petersburg, Russia

The Crisis Center runs a hotline and shelter which provide psychological, social, legal and medical assistance to victims of trafficking. They also run informational campaigns and training sessions as well as conduct research.

➤ **“Doroga Sveta” (Road of Light) and Juvenile Rehabilitation Center
“Malookhtinsky dom trudolyubia” (House of Diligence)**

Contact persons: Galina Volkova, Anna Tatur

Contact information: Telephone/fax +7 (812) 528-48-22, E-mail: volkova@mail.wplus.net, gusrc@mail.wplus.net, Address: St. Petersburg, Russia

The organization works in St. Petersburg, the Leningrad Oblast and the Northwest Region. It cooperates closely with the St. Petersburg State Institution, the Social Rehabilitation Center for Young People “Malookhtinskii Dom Trudolyubiya”—“House of Diligence.” The organization’s participates in charitable activity aimed at social support, rehabilitation and adaptation to society of citizens, especially girls, young women, orphans and single mothers; and strengthening the role and prestige of the family in society, protecting mothers, children and fathers.

The organization provides social and other aid to orphaned children as well as graduates of various orphan institutions, helping them with social rehabilitation and adaptation. They give help to girls and boys who have been victims of sexual violence, abuse in the family, the sex business and trafficking and do preventative work to protect others from becoming victims. The organization has also done preventative work to stop prostitution of children and adolescents and has organized a confidential telephone line for provision of emergency social and psychological help for people in crisis situations. They provide comprehensive aid to single mothers and orphans. The organization has also worked to raise the level of public awareness about preventing venereal diseases including HIV, unwanted pregnancy, the sex business and human trafficking. Members of our organization have planned and implemented many programs and have participated in a number of international conferences and seminars.

For the past 3 years, the organization has run a shelter for girls and young women who are victims of various kinds of violence. The victims are given a place to live, in our communal flat, the first of its kind in Russia. This program has given us unique experience in rehabilitation and preparing graduates of the social rehabilitation centers for independent life. In addition, the organization has worked with the state Social Rehabilitation Center for Young People to provided a shelter for adolescent victims of trafficking. Shelter employees have helped rehabilitate young orphan girls from several areas of Russia.

➤ **”Miloserdie” Crisis Center for Women**

Contact persons: Natalia Petrenko, Nina Panina

Contact information: Telephone: (0872) 36-84-88, 49-09-29 E-mail: women@tsu.tula.ru

Address: Tula, Russia

The “Miloserdia Center” provides individual consultations for people about the risks of being trafficked. The local administration usually listens to them allowing them to speak about trafficking at the newly created Commission on Human Rights at the local government level. The organization has a shelter, but have not had any victims apply to them for help. They also regularly conduct round tables on women’s issues in collaboration with other women’s NGOs.

➤ **Women’s Commonwealth Organization “Safe House” Chelyabinsk**

Website: <http://www.womencw.nm.ru>

Contact person: Larisa Vasilievna

Contact information: Telephone: (351) 235-33-35, hotline: (8912) 891-68-52 E-mail:

plaste@chel.surnet.ru

The Safe House in Chelyabinsk works on educating and informing the public and protecting human rights through educational campaigns and publications. In their shelter, they help rehabilitate and encourage social adaptation for victims of human trafficking who have experienced physical, emotional and psychological abuse. Their most important activity is guaranteed psychological, medical and legal help and helping with social adaptation for both victims and their families. They also provide protection for victims, cooperating with the courts to create safety guarantees. The organization helps victims find jobs and gain professional qualifications. They have conducted informational and educational campaigns through seminars for school children, those raised in children’s houses, boarding schools, students in higher educational institutions, and government and non-government organizations. They also work with local government officials and law enforcement on training projects. The shelter also does sociological research including surveys and questionnaires and works with mass media. They also operate a hotline.

➤ **Foundation “Women’s World”**

Contact persons: Nina Nikandrova, Natalya Ovsyannikova

Contact information: Telephone: (8352) 42-04-59 fax: (8352) 62-72-72 E-mail:

ovsnnkv@rus21.ru, ovsnnk@mail.ru, Address Cheboksari, Chuvash Republic

The “Women’s World” foundation provides consultation, conducts educational training in schools, provides legal protection and does legal monitoring. The organization also works with the government.

➤ **The Assistance Center for Families and Children**

Contact persons: Valentina Shelkova, Elena Zalubovskaya

Contact information: Telephone/fax: (0852) 55-66-91, Hotline: 89109731346 E-mail:

valya@doverie.yaroslavl.ru Address: Yaroslavl, Russia

The center aims to implement projects to raise the well-being of families, women and children. Their mission is help in the realization of the right to safety and to help families, women and children in crisis situations. Their tasks include education on questions of safety

and human rights; development of educational programs; providing help in crisis situations; cooperation with partners and colleagues; organizing and conducting conferences. The center has conducted informational campaigns on the prevention of trafficking including a program for high school girls who come to their office for training (40 girls per week) and informational work with families. The shelter provides social-psychological and legal help to victims of trafficking.

Tajikistan

➤ NGO “Modar” (“Mother”)

Contact persons: Mukarram Burkhanova, Gulchekhira Mirzoeva

Contact information: Telephone: (372) 21-57-75 or (372) 27-01-78 E-mail:

gulchehram@mail.ru, mukarram_b@mail.ru Address Dushanbe, Tajikistan

Modar is the leading NGO working against trafficking in Tajikistan. Modar’s main office is in Dushanbe, with branch offices in three cities of the country. As its primary objective, Modar seeks to change public opinion regarding trafficking and to change the way that government and police view trafficking survivors – as victims of crimes instead of criminals – and to change the way survivors are treated by Tajik police. A secondary focus of Modar’s work involves educating potential labor migrants about their rights and the threat of trafficking. They have conducted research, training workshops and seminars for law enforcement and border guards. Modar also organized and facilitated a legislative lobbying campaign which led to passage of a comprehensive law to combat trafficking in July 2004.

Kyrgyzstan

➤ “Golden Goal” Public Youth Association

Website: www.goldengo.org.

Contact person: Alisher Mamazhanov, Director

Contact information: Telephone: (03222) 28832, 21521, 2314 E-mail: gg_osh@mail.kg.

Address: Osh, Kyrgyzstan

Golden Goal’s mission is to assist youth in addressing their social and legal issues through education and training, roundtables, awareness-raising campaigns and the provision of legal support to young people in the Osh region. The organization’s programs include anti-trafficking programs, election and youth rights programs and migration-centered campaigns for those leaving for Russia, Uzbekistan and Kazakhstan. Golden Goal’s main counter-trafficking activities include information campaigns, counseling on legal migration issues, the provision of legal support for trafficking survivors, and reintegration assistance for trafficking victims (stipends, covering costs of vocational training, medical assistance). It has been working in the field of counter-trafficking since 2002, when it launched an OSCE-funded information project and created a film on recruiting and trafficking schemes. It has been cooperating with IOM since 2003 providing preventive training for youth. Since 2004, the NGO has been carrying out a trafficking victim reintegration project that includes the provision of medical and legal help to victims and a three-month vocational training program.

➤ **Ulybka (“Smile”) Public Fund**

Contact person: Elmira Umarova, Director

Contact information: Telephone: +996 (0502) 65-22-73. E-mail: umarova_osh@rambler.ru, ulibka_osh@yahoo.com Address: Osh, Kyrgyzstan

The “Ulybka” Public Fund targets children and teenagers in the south of Kyrgyzstan. Its mission is to address the social and legal problems of children in crisis through the implementation of social programs in the region in order to prevent exploitation and trafficking. Activities have included outdoor business courses, educational seminars for children, training sessions for specialists working with minors, anti-trafficking actions, drug addiction and HIV/AIDS prevention, shelters for homeless minors, work with low-income families, and humanitarian aid. The “Ulybka” Fund is currently engaged in an anti-trafficking information and educational program for Osh schoolchildren to raise awareness among youngsters in the south of Kyrgyzstan of the risks and threats of illegal work abroad.

➤ **Women’s Assistance Center**

Contact person: Rosa Aitmatova

Contact information: Telephone: (996 312) 54-83-90; 54-83-91 fax: (996 312) 54-83-92 E-mail: roza@user.kyrnet.kg Address: Bishkek, Kyrgyzstan

The Women’s Assistance Center was the initiative of a group of female teachers from institutes and organizations which deal with women’s issues and works to encourage women to be active contributors to the stabilization of the economy and democracy. The center has been actively working against trafficking since 2000 and is one of the first organizations to raise the issue on the government level. The activities of the Women’s Assistance Center include informational and educational campaigns. Since 2001, the organization has been operating Kyrgyzstan’s first hotline ‘StopTraffic!’ which provides advice to those seeking employment abroad and assistance to trafficking victims. The NGO also conducts seminars to raise social awareness, especially amongst youth and law enforcement.

Georgia

➤ **People’s Harmonious Development Society**

Website: www.phds.ge

Contact person: Tsovinar (Nana) Nazarova

Contact information: Telephone (99532) 983567 E-mail: Address Tbilisi, Georgia

The organization’s mission: to assist in addressing women’s problems and encouraging civil and business involvement of women. Trafficking prevention is one of the focal points.

Kazakhstan

➤ **The Center for Women’s Support of Aktobe**

Contact persons: Aigul Dyssenova

Contact information: Telephone: 7 (3132) 51-47-44 fax: 7 (3132) 51-44-44 E-mail: telecom_service@mail.kz Address: Aktobe, Kazakhstan

The organization's mission: legal, psychological and social support, changing the attitude of society towards the conditions of women, and propaganda against violence. Their specific goals: are interceding to guaranteeing equal rights for all women based on ideas of human rights, social adaptation and psychological help for victims of domestic violence, establishing conditions and mechanisms for guaranteeing women's participation in politics at all levels of decision-making. They have conducted informational campaigns on the risks of human trafficking and have worked closely with the media. They also have a telephone hotline, which provides professional consultation on questions connected with employment abroad and provides information on assistance provided to trafficking victims (repatriation and rehabilitation). The organization holds seminar/training sessions on human trafficking for law enforcement officials, consultations on questions about going abroad, and preventative raids on transport together with the local Ministry of Internal Affairs on Transportation. They have also done preventative work with students through theatrical presentations.

➤ **The Union of Crisis Centers in Kazakhstan**

Contact information: Telephone/Fax: 8(3272)28-96-12, 47 18 24 E-mail: soyuz@alnet.kz, isamat@mail.kz Address: Almaty, Kazakhstan

The union, established in 2001, consists of more than 20 organizations throughout Kazakhstan that are committed to protecting women and children from violence and to building a culture based on values of non-violence. Their goals are to change social attitudes towards the problem of violence through education and informational campaigns and through government structures by working to establish a mechanism for protecting people against violence and to protect the rights of victims of violence. To this end, they lobby the government for legal changes, monitor women's rights with respect to violence and conduct research on violence. The union has also worked to widen their network of organizations, and develop connections with partner NGOs, government structures and donors. The member organizations provide consulting services and other information. Within the organization, there are 10 shelters for victims of violence and human trafficking.

➤ **Astana Women's Association for Development and Adaptation "Zharia,"**

Contact person: Gulzi Nabieva

Contact information: Telephone/fax: 8 (317 2) 35 48 31, 8 (317 2) 29 83 05 E-mail: zharia@dan.kz, zharia@kepter.kz Address: Astana, Kazakhstan

The organization "Zharia" is focused on protection of women's and human rights through education and informational activities. The organization concentrates on free speech, the right to personal safety and the elimination of discrimination. "Zharia" helps people who have had their human rights violated with legal consultations and in court. The organization has conducted conferences, round tables, informational campaigns, seminars, training sessions and media campaigns on the subject of human rights and human trafficking. The organization also monitors the human rights and women's rights situation in Kazakhstan. The organization has worked on the problem of human trafficking since 2000. They have worked on developing laws with deputies of both houses of parliament. "Zharia" works with victims of human trafficking, providing psychological, medical and legal assistance for rehabilitation and reintegration into society. Since 2000, the organization has also run a hotline. They have partnered with several ministries and presidential commissions in fighting human trafficking.

➤ **The Center for Media Legal Assistance**

Contact person: Elena Petrenko, Director

Contact information: Telephone/fax: (3212) 41-11-47, 41-30-66 E-mail:

medialaw@nursat.kz, arkadia@medialaw.kz Address: Karaganda, Kazakhstan

Since January 2004, the Center for Media Legal Assistance in central Kazakhstan has been providing many different types of assistance: psychological, legal, education, information, medical, and material. They have created a hotline providing free, anonymous consultation by lawyers and psychologists for citizens about trafficking-related issues such as employment abroad and marriage to foreigners. They have also conducted educational seminars for journalists, and local Ministry of Interior officials and informational campaigns in mass media throughout the region. The center does research with young adults at several schools and universities in the region on their familiarity with the problem of human trafficking and publishes informational material in publications directed at young adults. The organization is preparing to build a coordination board for questions on the fight against illegal immigration, emigration and human trafficking in the Karagandinskii region.

➤ **Kostanaiskii Branch of the Kazakhstan Association for Sexual and Reproductive Health**

Contact person: Nina Shaburova

Contact information: Telephone/fax: +7 3142 532 235 E-mail: Kost_kmpa@mail.kz,

ninash@ok.kz Address: Kostanai, Kazakhstan

The mission of the organization is the protection of reproductive rights for women, men and children through free and informed choice about their own sexual and reproductive health. They work to change the attitude of society towards violence against women through informational campaigns and provision of legal help to battered women. They also work to increase knowledge of sexual and reproductive health rights. They have conducted national informational campaigns on preventing human trafficking directed towards women and minors and have developed and conducted an educational program for students and for Internal Ministry and law enforcement employees, inspectors and prosecutors. They have done surveys and questionnaires on human trafficking. The organization runs a hotline for consultations on legal migration, helps trafficking victims and conducts a program to help Muslim refugees return from Poland to their historic homeland.

Lithuania

➤ **Missing Persons Family Support Center**

Contact person: Ona Gustiene

Contact information: Telephone/fax: +370 5 277 31 34 E-mail: hra@komo.lt Address:

Vilnius, Lithuania

The organization runs a shelter that provides social and material support, legal and medical consultation for victims of trafficking. They also do work with the government, give lectures in schools and other educational institutions and distribute publications.

Ukraine

➤ Women's Informational Coordination Center

Contact person: Olena Morgun

Contact information: Telephone (056) 370 25-35 or (056) 370 25-50 E-mail: olena_morgun@freemail.dnepr.net Address: Dnepropetrovsk, Ukraine

The organization's goal is the protection of women's rights when they are in crisis situations. They also work to develop women's participation in the economic sphere including development assistance for women entrepreneurs. The Women's Informational Coordination Center works on counteracting human trafficking and domestic violence. They also work to encourage development of civil society organizations.

➤ Donetsk Regional League of Business and Professional Women

Website: www.bpw.donetsk.ua

Contact person: Ludmila Gorovaya

Contact information: Telephone/fax: 8(062) 334-20-43 or 8(062) 334-34-43 E-mail: postmaster@liga.donetsk.ua, postmaster@pisliga.donbass.com Address: Donetsk, Ukraine

The Donetsk Regional League of Business and Professional Women's mission is the protection of women's social, economic and political interests. They run a crisis center "Woman for woman" which provides support to women in crisis situations, victims of violence and trafficking. They also give consultations on a hotline for information, socio-psychological help, legal help and job search assistance. The organization provides support to development of women's business initiatives and conduct trainings and seminars.

➤ Women's Club "Revival of the Nation"

Contact person: Marina Pasechnik

Contact information: Telephone: (0352) 52-57-05, 52-63-98 E-mail: pasechnik@ukr.net Address: Ternopol, Ukraine

Programs for prevention of violence and trafficking in women. Shelter.

Moldavia

➤ Center for prevention of trafficking in women

Website: www.antitraffic.md

Contact persons: Viktor Lutenko, Diana Gutium

Contact information: Telephone/fax: in Chisnau +373 (22)54-65-44, 54-65-69,

In Beltsy +(3732)3123164

cptf@mtc-bl.md

The Center provides legal support for trafficking survivors and their relatives and assists in repatriations of Moldovan nationals. Prevention is done through seminars and training activity.

➤ **Save the Children, Moldavia**

Contact person: Marianna Ianachevici

Contact information: Telephone/fax: (373) 22 232582 E-mail: salcop@moldnet.md Address
Chisinau, Moldova

The organization conducts anti-trafficking activities with a focus on rescuing minors trafficked from Moldova to foreign countries.

3. Governmental contacts for anti-trafficking work in the Russian Federation

Administration of President of the Russian Federation

Vladimir Alexandrov

Head of the Department of the Office of the Presidential Plenipotentiary in Central Federal District
+7(095)206-16-46

Inter-agency legislative working group on trafficking in human beings

Tatiana Kholshevnikova,

State Advisor of the Russian Federation, Coordinator of the interdepartmental legislative work group Moscow khtvxyzz@mtu-net.ru Tel:+7(095)241-20-76.

Elena Mizulina,

Representative of the State Duma in the Constitutional Court, Chairwoman of the Committee on problems of women, family, motherhood and children under the Presidential Plenipotentiary in the Central Federal District, Leader of the interagency legislative working group on the problem of trafficking.

Tel:+7(095)292-16-43

Fax:+7(095)292-47-92

Russian MVD (Ministry of Interior) Representatives specialising in trafficking cases

Boris Gavrilov

Deputy head of the investigation comity of the Ministry of Interior
Tel: + 7 (095) 222 44 43

Igor Diomin

Deputy Head of the Chief Bureau of Criminal Investigation Department, MVD (Ministry of Interior)

Address: Moscow, Ul. Zhitnaya, house #16

Tel: + 7 (095) 239 77 57

Nikolai Khomyakov

Chief Bureau of Criminal Investigation Department, MVD (Ministry of Interior) Moscow

Address: Moscow, Ul. Zhitnaya, house #16

Tel: + 7 (095) 239 75 40

Fax: + 7 (095) 239 71 48

Alexandr Krasnov

Head of the Department of Criminal Affairs for drug trafficking, trafficking in persons, and crimes committed by ethnic groups, Directorate for Organized crimes and Corruption

Investigative Committee, Ministry of the Interior, Russian Federation

Address:

Tel: + 7 (095) 222 30 17

Fax: + 7 (05) 224311

Governmental contacts for anti-trafficking work at the regional level in the Russian Federation

St. Petersburg, Leningradskaya Oblast

- Irina Maksimova - Saint Petersburg Tel: +7 (812)312-61-21, (812)315-30-60 Committee of Labor and Social Protection of population of Saint Petersburg
- Alexandr Motorkin - colonel of militia Saint Petersburg National Bureau of Interpol, Saint Petersburg branch +7 (812)340-10-59, +7 (812) 102-22-39
- Natalia Danilova - Saint Petersburg National Bureau of Interpol, Saint Petersburg branch +7 (812)340-10-59, +7 (812) 102-22-39
- Alexandr Vakhrushev - Tel: +7 (812)272-00-76, (812)273-37-58, (812)272-60-22 Advisor to the office of Ministry of Foreign Affairs in Saint Petersburg
- Igor Golubev - Saint Petersburg Anti-terrorism Department of the Central Administrative Board of the Ministry of Internal Affairs in the North-West Administrative District Tel; +7 (812)275-13-91
- Gress Viktorovna - Special task force representative, Ministry of Internal Affairs in the North-West Administrative District Tel; +7 (812)275-12-11
- Andrey Ganorskiy - Department of organized crime of the Ministry of Interior in St-Petersburg and Leningradskaya oblast. +7 (812) 278-30-14

Petrozavodsk (Republic of Karelia)

- Olga Baranova Advisor - Department of Social Development of the Karelian Administration, +7(8142)79-21-44 baranova@gov.karelia.ru
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- Natalia Dybina Advisor - Administration of the Republic of Karelia, Women's Council of Petrozavodsk +7(8142)78-02-41; (8142)51-24-04
- Ludmila Kosyuk - Chairwoman of the Inspection Committee with the Government of Karelia; Chairwoman of the Republican Amnesty Commission +7(8142)79-21-62
- Tatiana Lebedeva - Director of the Civilian Registry Office, Deputy Chairwoman of the Commission for the Improvement of Women's Status; Women's Council of Petrozavodsk +7(8142)78-28-47, upzags@onego.ru
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- Artur Parfenchikov - Prosecutor of Petrozavodsk +7(8142)74-23-53
- Anatoly Moiseev - Deputy Head of the Administration of the Karelian President
- Klara Shevchenko Director of the Social Welfare/Health Policies Department of the Karelian Government +7(8142)79-21-39; (8142)79-21-13 shevchenko.gov@karelia.ru
- Nikolay Gekht - Member of Executive Committee of the party "United Russia" +7(8142)51-93-36
- Irina Dubina - Secretary of the City Commission on Improvement of women's situation in Petrozavodsk, +7(8142)76-95-81
- Tatiana Zhurakhovskaya - Head of the passport and visa department of Karelian Interior Ministry
- Tatiana Ignatieva - Head of the Department of Justice of Russian federation in Karelia +7(8142)76-95-06

- Tatiana Kleerova - Deputy Chairwoman of National politics Committee +7(8142)78-43-55
- Elena Malysheva - Head of the Social Protection Department of administration of Petrozavodsk, +7(8142)76-60-51
- Vladimir Petrov - Chief doctor of the Ambulance hospital of Petrozavodsk
- Tatiana Khozina - Press-services of Head of local self-governance of Petrozavodsk, +7(8142)78-49-45
- Senyukova V. Yu.- Deputy minister of healthcare, social development and sport of Republic of Karelia

Representatives of Karelian Regions:

- Anna Kirova - Deputy Head of local selfgovernance on social issues, Belomorsky region, telephone code +7(81437)2-10-52, fax: (81437)2-14-65
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- Svetlana Ilyina - Deputy Head of local self governance on social issues, Kemsy region, telephone code +7(81458) 2-28-33, admikem@onego.ru
- Galina Ostapchuk - Director of Social Work Center, Kondopozhsky region, telephone code – +7(81451) 4-19-97; (81451) 4-03-42, tu-kon@onego.ru
- Svetlana Fantina Deputy Head of local self governance on social issues, Kostomuksha, telephone code +7(259) 2-2245; fax: 2-10-10
- Tatiana Shatalova - Director of the complex center of social services for population, Lakhdenpokhsky region, telephone code +7(81450) 2-22-83; fax: (81450)2-22-51
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- Valentina Evstifeeva - Deputy Head of local self-governance, Suoyarvsky region, Telephone code +7(81457) 2-13-39
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Murmansk

Murmansk oblast (MO) government

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- Natalia Babakina - Head of the Department of Federal Employment Service in Murmansk region; Address: Ul Knipovicha – 48, Tel +7(8152)23-49-10

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- Natalia Rechkina - deputy head of the dept on administrative offences
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Other state organizations

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Court, jurisprudence, prosecution, etc.

- Vladimir Kordonets Chair of the regional court Address: Pushkinskaya 3a, +7(8152)40-09-70
- Valery Donetsky Head of the Department of the Ministry of Jurisprudence of the RF in Murmansk region, Address: Libknehta, 46/2, Tel: +7(8152)42-81-99
- Lyudmila Zaikina Head of the Pervomaisk regional court, Head of the Women's Council of Murmansk region +7(8152)27-90-32
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Kazan, Republic of Tatarstan

Ministry of Foreign Affairs (MVD) of Tatarstan

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Administration

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- Rashid Vagizov – Human Rights Ombudsman in Tatarstan, +7(8432)18-29-45
- Chingis Makhmutov - Chairman of Social Policy Committee +7(8432)92-81-95

Yaroslavl

- Ludmila Sopotova - Member of the Committee on problems of women, family, motherhood and children under the Presidential Plenipotentiary in the Central Federal District Tel: +7(0852)30-83-88

Regional Procecurator’s office

- Andrey Fomin– Procecurator of Frunzensky district Tel: +7(0852)32-94-40
- Natalia Popova– Procecurator on supervision of the investigation Tel: +7(0852)30-83-18

Directorate of Internal Affaires of Yaroslavl Region

- Sergey Kotomin - Deputy Chief of the of the Directorate of Internal Affaires of Yaroslavl Region, Head of Criminal Police +7(0852)79-52-18

The Mayoralty of Yaroslavl

- Zoya Kochubey Chaiwoman of the Labor and Social Protection Committee +7(0852)72-87-53
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- Galina Morgunova Chief of the Health Department of mayoralty of Yaroslavl +7(0852)32-83-29
- Nadezhda Skepskaya - Chief of the Public Relations Department +7(0852)30-53-07

- Nikolay Sorokin -Chief of the Department on collaboration with law-enforcement and military divisions of the mayoralty of Yaroslavl +7(0852)30-39-58

Deputies of the Yaroslavl region Duma

- Andrey Krutikov – Chairman of the Duma of Yaroslavl Region +7(0852)30-50-83
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- Yelena Dementieva - Deputy of Municipal Duma of Yaroslavl
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Russian Prosecutors specialising in trafficking cases

Federal Level:

Aleksander Dvorkin, Head Official

Research Institute, problems of strengthening legality and the rule of law under the General Office of the Public Prosecutor, Russian Federation

Tel: + 7 (095) 256 61 06

Regional Level:

Vladimir Panasenko, Prosecutor of the Republic of Karelia

Tel.: +7 (8142) 78 22 34

Peter Klemeshev, Vice-Prosecutor of the Republic of Karelia

Tel: +7 (8142) 78 22 34

Artur Parfenchikov, Prosecutor of Petrozavodsk

Tel: +7 (8142) 74 23 53

Nikolay Popov, First Deputy Prosecutor, Yaroslavl Region

Andrey Fomin, Prosecutor of the Frunzensky district in the Yaroslavl Region

Alexey Maksurov, Senior Assistant of Yaroslavl Region Prosecutor on questions of organization and on control of implementation

Victor Kuvshinov, Prosecutor of the Department on supervision of observance of the federal legislation, Yaroslavl Region

Natalia Popova, Prosecutor of the Department on supervision of consequence, inquiry, and cases under investigation, Yaroslavl Region

Alexey Morozov, Prosecutor of the Department on supervision of consequence, inquiry and cases under investigation, Yaroslavl Region

Key Swedish organisations for the social support and psychological treatment of victims of trafficking

➤ Caritas

www.caritas.se

Contact persons: George Joseph

Contact information: Telephone +46 8 55 60 20 00/15/05, fax +46 8 55 60 20 20, E-mail: gjoseph@caritas.se , Address: Ölandsgatan 42, 116 63 Stockholm

Caritas Sweden is the Swedish branch of Catholic Churches' unit for development and aid. There are 162 national Caritas organisations in 194 countries and territories, together constituting Caritas Internationalis. This network presents great opportunities for Caritas to provide aid worldwide. Caritas Sweden mainly works with migration issues and can be of assistance for social support, asylum counselling and, in some cases, accommodation. When involved in cases of trafficking in women, Caritas co-operates with COATNET (Christian Organisations Against Trafficking in Women) and their work is mainly focused on protection, accommodation and repatriation, on an ad hoc-basis.

Caritas provides support, asylum and social counselling and, in some cases, shelter. Trafficking activities, conducted on an ad-hoc basis, basically rely on the national and international network within COATNET. COATNET is an international network of Christian organisations that work against trafficking of women. COATNET is actually a pilot project implemented by Caritas Europe and aims to facilitate and increase collaboration between caritas member organisations, other Christian organisations and organisations that work against trafficking of women. 20 Caritas organisations in Europe work with trafficking, both preventatively and through service provision which means that there is a broad range of experience, knowledge and capacity to deal with the different dimensions of trafficking in human beings. A database has been established for knowledge-sharing of experiences, contacts, good practice and advocacy to support victims of trafficking. A website (<http://www.coatnet.org>) has been established that includes links to national sites with a broad range of information and material. The website targets both victims of trafficking as well as the general public and professionals working against trafficking in human beings. Since 2001, users of the COATNET knowledge-sharing net has increased and many organizations have expressed an interest in joining. Caritas Ukraine currently coordinates and develops the knowledge-sharing net and management is conducted on a rotating basis.

Caritas Sweden also closely collaborates with the project Christians Against Trafficking (CAT) which is partially financed by the European Commission STOP II program. This joint project has resulted in a handbook "Christian Action and Networking Against Trafficking in Women- an action oriented guide for awareness-raising and social assistance". The Handbook functions as working material for practioners that have general knowledge about trafficking and meet victims of trafficking within their professional capacity, for instance medical staff, social workers, government employees and others who want to work against trafficking in human beings and need support and information.

➤ ISIS

www.isishem.nu

Contact person: Lasse Björkdahl

Contact information: Telephone +46 8 500 308 15, E-mail: hammarbo@telia.com

ISIS is a non-profit organisation for persons who in their profession come into contact with sexually abused persons and their families. ISIS-members are psychotherapists, police personnel, counsellors, doctors, social workers etc.. The main goal is to increase knowledge and raise awareness about sexual abuse. Activities includes education and training for its members, method development and promotion of collaboration between different professions. The organization is managed by a board which is attached to local networks and interest organizations. The organization participates in various educational, informational and advocacy activities. ISIS activities includes capacity-building and training of its of members, development of methodologies, and establishment of collaboration mechanisms between different professionals.

ISIS members are experienced in working with victims of sexual abuse and some work with victims of trafficking. The ISIS board has urged members working with trafficking to contact Kvinnoforum within the framework of the Collaboration Project. A direct contact can be established when authorities and social services need to get in touch with psychologists, therapists, support staff and social workers with specific skills and knowledge in approaching victims of sexual abuse and trafficking in human beings.

➤ **Crisis- and Trauma centre**

www.krisandtraumacentrum.se

Contact persons: Luis Ramos-Ruggiero, Director (registered psychologist, registered psychological therapist, specialist in clinical psychology);

Brita Hännestrand, registered doctor in medicin and psychiatry, specialist in working for women who have suffered from sexual violence

Contact information: Telephone +46 8 655 79 30/31/32, fax +46 8 655 77 56, E-mail: brita.hannestrand@krisandtraumacentrum.se

Address: Kris- and Traumacentrum, Danderyds Sjukhus, 182 88 Stockholm

The Crisis- and Trauma Centre offers diagnosis, treatment and rehabilitation for persons suffering from different kinds of violence and trauma. The centre is divided into three units; “Torture and Trauma Unit” – for refugees who survived war, torture and persecution, “Trauma and Crisis Unit” – for persons who experienced robbery, violence and severe accidents and the “Unit for Research, Education and Consultation”. The centre has 15 employees consisting of psychologists, psychotherapists and doctors where some have experience of therapeutical work with women subjected to trafficking in human beings.

➤ **The Lithuanian Society in Sweden**

Contact persons: Virginija Langbakk, Lilia Bakanauskaite and Vilija Liotanciene

Contact information: Virginija.Langbakk@af.se, Telephone +46 8 657 14 20, fax +46 8 657 14 54, E-mail: liliabakanausakaite@hotmail.com, Telephone +46 8 580 819 06, E-mail vilija@telia.com,

Telephone +46 8 646 84 85, +46 708 21 84 27

The Members of the Lithuanian Society are experienced in working with social issues but have no specific experience in working with victims of trafficking in human beings. They are nevertheless very committed to engage in the issue and are developing routines for how to do this. The Lithuanian Society will mainly be offering human support and can provide language support, Lithuanian, Russian, English and Swedish languages are represented. The members

also have knowledge of what conditions many of the girls and women, who are victims of trafficking, are coming from.

➤ **ROKS – The National Organisation for Women's Shelters and Young Women's Shelters in Sweden**

www.roks.se

Contact person: Ireen von Wachenfeldt, chairwoman

Contact information: Telephone +46 8 442 99 30, fax +46 8 612 73 25, E-mail:

ireen.wachenfeldt@roks.se or info@roks.se

Address: Box 195 17, 104 32 Stockholm

Visiting address: Birger Jarlsgatan 110

ROKS is an independent, non-profit, feminist organisation. ROKS co-ordinates the work of battered women's shelters throughout Sweden. It is not affiliated with any political party or religion. ROKS works to prevent violence against women and to promote women's autonomy and equality in all areas of society. ROKS was founded in 1984 and together with SKR, are represented in every second municipality in Sweden. Currently ROKS organises over 120 shelters for women, over 25 shelters for young women in Sweden and has approximately 7000-8000 members. A number of hotlines have been set up, designed to meet the needs of younger women and girls. Only women work at ROKS and its services are provided free of charge. Some shelters specialise in supporting victims of trafficking, especially in the northern part of Sweden. ROKS works to disturb the trafficking industry and are also setting up shelters in Russia.

Within the framework of ROKS are a number of specialised shelters:

- Alla Kvinnors Hus (All Women's Home) in Stockholm provides shelter and counselling for deaf and hearing impaired as well as a team for rape victims
- Lawyer shelters in Stockholm, Umeå, Luleå where women and girls can receive free judicial advice and support
- Women's shelter IRIS in Luleå works against prostitution in Northern Sweden and are working with the establishment of shelters in the Russian Federation. The aim is to start a joint network, linking shelters in Northern Sweden with the Russian Federation
- Riksorganisationen stödcentrum mot incest RCSI (Support Center against Incest) in Stockholm targets women who have been subjected to incest or other sexual abuse as children
- Stödcentrum Beda (Supportcenter Beda) in Gothenburg targets women who are victims of incest, ritual and other sexual abuse
- Terrafem in Stockholm targets primarily immigrant women

Hidden shelter is provided by 86 of ROKS member shelters and some of the support is provided without interference by authorities if need be. 50 of these shelters have paid staff while the others are staffed on a voluntary basis. All shelters provide counselling via telephone or in person. ROKS basis its methodology on actively eliminating victim guilt. Experience shows that once the guilt is eliminated, women are more likely to report abuse to the authorities. Women who visit the shelters receive support for self-help. Guiding principles of ROKS methodology is knowledge and compassion.

➤ **The Swedish Refugee Advice Centre**

www.radgivningsbyran.org

Contact persons: Anki Carlsson

Contact information: Telephone +46 8 660 21 70 (between 9.00-11.30) +46 8 534 88 150 (intern calls), Fax: +46 8 665 09 40, E-mail: anki.carlsson@radgivningsbyran.org

Address: Gyllenstiersgatan 14, 115 26 Stockholm

The Swedish Refugee Advice Centre offers legal advice on asylum, family reunification, Swedish citizenship and other matters concerning the Swedish Aliens' Act. It is a small organisation with only five employees, four legal experts and one behavioural scientist. The main objective is to help refugees with issues concerning their asylum applications. The Centre has handled few cases connected to trafficking in human beings. Recent changes in the Swedish Aliens' Act will make it easier for victims of trafficking in human beings to obtain refugee status. The Swedish Refugee Advice Centre are therefore prepared to meet more victims of trafficking in the future.

➤ **The Swedish Red Cross**

www.redcross.se

Contact persons: Kerstin O'Brien and Victor Cifuentes

Contact information: Telephone +46 8 452 46 00, E-mail: kerstin.obrien@redcross.se or victor.cifuentes@redcross.se

Address: Box 175 63, 118 91 Stockholm

The Red Cross in Stockholm offers free advice and human support at their reception centre where they get around 10-15 visits daily. It is one of 10 regional Red Cross offices in Sweden. Red Cross Stockholm has two staff and 10 volunteers that provide counselling and support to asylum seekers to Sweden. At a European Red Cross conference, it was recently decided that more efforts should be placed on support to exposed migrants. Concerning trafficking in human beings there is still much awareness-raising work to be done within the organisation, even though general knowledge does exist. At the moment, there is not much concrete work being conducted in dealing with trafficking but there is a will to learn and develop routines and building networks. The Red Cross has a family-reunification program and those experiences make them a useful collaboration partner concerning follow-up on women and children who return home. Primarily men contact Red Cross Stockholm for counselling and support but there has been contact with women who are victims of trafficking. Red Cross Stockholm is only able to provide support to asylum-seekers.

➤ **SKR – The Swedish Association of Women's Shelters** www.kvinnojour.com

Contact persons: Ann-Marie Tung, association secretary or Jenny Norén, informant

Contact information: E-mail: jenny.noren@kvinnojour.com, Telephone: +46 8 642 64 01

Address: Bondegatan 40, 116 33 Stockholm

The Swedish Association of Women's Shelters, SKR, was founded in 1996 and is a national organisation for local women's shelters and other organisations that work against men's violence against women. It is a non-profit, non-denominational and politically independent organisation. SKR has 30 autonomous member organisations and the knowledge about and experience of working with victims of trafficking in human beings varies. Every organisation has a help-line but not all members offer protected shelters. Systerjour Somaya, a safe house both for women and girls, is located on a secret address in Stockholm. Three persons work part-time at Somaya and they have 20 trained volunteers. All personnel have Muslim background and all speak more than one language. At Systerjouren Somaya there are also 10-15 volunteer interpreters. Somaya has two apartments on secret addresses and two hotlines,

one for women and one for girls, that are operated 6 days a week. The victims of trafficking that Systerjouren Somaya has helped have all found the shelter on their own, not with the help of the police or any other authority. None of them wanted to report the trafficking to the police. The safe house staff tries to convince the women and girls they are helping to report the crimes they have been victims of to the police and usually they succeed in doing this.

➤ **Stadsmissionen**

www.stadsmissionen.se

Contact person: Sussa Johnsen, head of youth clinic, therapy center and training shelter for young persons, or Eva-Lena Hjalmarsson, welfare officer youth clinic.

E-mail: sussa.johnsen@stadsmissionen.se telephone: 08-78 78 672, 070-729 67 05

eva-lena.hjalmarsson@stadsmissionen.se telephone: 08-411 63 01

Address: Stortorget 3, Box 2266, 103 17 Stockholm

Stockholms Stadsmissionen conducts various activities targeting children, youth and young adults as well as homeless. A youth clinic provides counseling and support for youth and young adults under 25. The Youth Clinic has had experience of youth who are victims of trafficking and are interested in collaborating with others in meeting and counseling this group. The therapy center targets youth and young adults and provides therapy and support. Stockholms Stadsmission also provides support to youth who live in their own apartments yet need support staff who help them with their daily tasks.

Stadsmissionen runs a women's shelter named "Klaragården". This is a daytime shelter open only to women and has on the average 60 visits per day. Many of the women visiting Klaragården have drug problems and are involved in prostitution. It may not always be a suitable environment for women in need of protection that suffers the trauma of trafficking. A better option is Stadsmissionens emergency shelter for women located in the city of Stockholm. Stadsmissionen does not have any extensive experiences of trafficked women but will soon open an emergency shelter for young women up to 25 years old.

➤ **The Church of Sweden**

www.svenskakyrkan.se/stockholmsstift/

Contact person: Inga-Lena Arvidsson

Contact information: Telephone +46 8 508 940 32/00 , fax +46 8 24 24 75, E-mail:

ingalena.arvidsson@svenskakyrkan.se

Address: Box 2016, 103 11 Stockholm

The Diocese of Stockholm is one of thirteen Dioceses within the Swedish Church. The Diocese of Stockholm includes 79 parishes where communion, contacts and support activities are conducted regularly. Every one living or staying in Sweden, regardless of nationality is welcome to visit the Church of Sweden. The church main areas of work includes; cure of souls and crisis support. The church shall in times of difficulties offer private persons message, forum and methods to handle grief, death and losses.

The Church of Sweden works together with the Evangelical Church of Sweden (see below) with issues concerning trafficking in human beings. Their work is due to the Student Priests of Stockholm's initiative to request a mapping of knowledge of trafficking within the Swedish Church. They have jointly invited various actors within the Church community for a discussion on trafficking and sexual abuse. In 2003, one day was devoted to addressing trafficking and sexual abuse of children for all Church staff in the Diocese. The aim was to

initiate a mapping of contacts and experiences within the Church community and to developed operative plans and routines.

➤ **The Evangelical Church of Sweden**

www.smf.se

Contact person: Inga Johansson

Contact information: Telephone +46 8 15 18 30, Fax: +46 8 674 07 93, E-mail:

inga.johansson@missionskyrkan.se

Address: Box 6302, 113 81 Stockholm, Visiting address: Tegnérsgatan 8

Inga Johansson works together with the Church of Sweden with issues concerning trafficking in human beings. Their work is due to the Student Priests of Stockholm's initiative to request a mapping of knowledge of trafficking within the Swedish Church.

➤ **Young Women's Protection (UKV)**

www.ukv.se

Contact persons: Maria Lyshöj and Marie Schyborger

Contact information: Telephone +46 8 652 99 98, Fax: +46 8 652 99 11, E-mail:

ukv@telia.com

UKV, founded in 1914, is the oldest safe house in Stockholm for women who have suffered from violence, and is one of the safe houses in Sweden that has the most experience from working with victims of trafficking. It shelters young women between 18 and 30 years old but does not cater for children. There are situations when young women in the ages of 16 – 17 years old visit the shelter but in order to provide support UKV needs approval from the County Administrative Board. UKV collaborates with the Social Services and the young women and develops individual results-oriented action plans based on empowerment and strengthening activities. UKV provides seven spaces within a hidden shelter where young women can stay for up to three months. Ten persons are employed at UKV, all are Christian women.

UKV has broad experience from working with women who are victims of trafficking. These women are provided the full range of services by UKV and always have a contact person. Victims of trafficking are offered hidden shelter and victims are accompanied in dealing with authorities, doctors and lawyers. UKV provides counselling and support for the repatriation. UKV experiences some operational problems in dealing with victims of trafficking. As many of these women are not initially in contact with the Social Services, there are problems for UKV to adapt its activities. Also, victims of trafficking commonly need more time in a shelter than what can be offered. Finally, it is difficult to work with many victims of trafficking at the same time as they together negatively affect the counselling work. Victims of trafficking are referred to UKV by police and, in some cases, by the Social Services. The girls and women are mainly from the Baltic States. UKV is a foundation, mainly financed by the Social Services but also through Funds and individuals. UKV have also acquired a few apartments where women can stay and take care of themselves.

4. Contact information to Swedish administrations dealing with trafficking cases

Swedish public prosecutors specialising in trafficking cases

Ingela Hessius, Public Prosecutor

Development Centre, National Prosecutor Office
Address: Åklagarmyndigheten, Utvecklingscentrum, Box 5553, 114 85 Stockholm
Tel: +46(0)8 –453 66 00
E-mail: Ingela.Hessius@aklagare.se,

Lise Tamm, District Prosecutor

Public Prosecution Authority in Stockholm, International Unit
Address: P.o. Box 70296, Kungsholmsgatan 37, SE-107 22 Stockholm, Sweden
Tel: +46 (0)8-762 10 00, 762 16 56
Fax: +46 (0)8-762 16 99
E-mail: lise.tamm@aklagare.se

Anneli Corell, District Prosecutor

The Prosecutor General's Office
Address: Östermalmsgatan 87 C, S-114 85 Stockholm, SWEDEN
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Fax: +46 (0)8 453 66 99
E-mail: anneli.corell@aklagare.se

Ingela Klinteberg, Chief Prosecutor

Public Prosecution Office, Karlskrona
Address: Åklagarmyndigheten, Box 98, Karlskrona 371 21
Tel: +46 (0)455-362450
E-mail: ingela.klinteberg@aklagare.se

Swedish anti-trafficking police units

Thomas Ekman, Detective Chief Inspector,

Anti-trafficking unit, Criminal Investigation Department, Västra Götaland County Police
Address: Ernst Fontells Plats, P.o. Box 429, SE- 401 26 Göteborg, Sweden
Tel: +46 (0)31- 739 20 00
Mobile: +46 (0)706 969 151
Fax: +46 (0)31 - 739 23 97
E-post: lkp.trafficking@vastragotaland.police.se

Mats Paulsson, Police Inspector,

Anti-Trafficking Unit, County Criminal Investigation Division, Västra Götaland County Police
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Mobile: + 46 (0)730 56 87 79

Fax: +46 (0)31 - 739 23 97
E-mail: lkp.trafficking@vastragotaland.police.se

Kajsa Wahlberg, Glenn Nilsson, Karin Svedlund

National Rapportuers on Trafficking
National Criminal Investigation Board
Address: Box 12256, 102 26, Polhemsgatan 30, Stockholm
Tel: +46 (0)8-401 45 96; +46 (0)70- 789 25 07
E-mail: immigration@rkp.police.se

**“Project Europe”, Anti-trafficking unit, Criminal Investigation Department,
Stockholm City Police Department**

Adress: Investigation division, City, Bergsgatan 52, 106 75 Stockholm

Greger Casselborg,

Tel: +46 (0)8-401 12 82; Mob: +46 (0)708 95 20 12; Fax: +46 (0)8-401 11 24 (fax)

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Karin Thorén

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Duty Superintendent/ Duty Officer/ 24 hrs. a day

Tel: 46 (0)8-401 19 50; Fax: +46 (0)8-651 58 15 or +46 (0)8-401 19 46

The Prostitution Centre at the Social Services

Agneta Borg Bucknell, Head of Unit

The Prostitution Centre at the Social Services Administration in Stockholm
Address: Högbergsgatan 27 NB, S-116 20 Stockholm, Sweden
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The Swedish Migration Board

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